

Herefordshire & Worcestershire Daily Digest

13 April 2020

National Delivery Specification

NHSEI have indicated that a Medicines Delivery Service will be commissioned from both community pharmacies and dispensing doctors across England from 9 April 2020 until 1 July 2020. This will require contractors to deliver medicines to patients who meet the 'shielding' criteria, if the medicines cannot be collected and delivered by a family member, friend, carer or volunteer. The CCG is working through the details alongside the local authority and will also look to commission an enhanced service to support the delivery of medicines to 'vulnerable' patients where necessary.

Guidelines : [Medicines Delivery Service](#)

COVID-19 Swabbing Update

From Tuesday 14th April 2020 a new swabbing drive-thru is opening up at Worcester Warriors Rugby Ground (WR3 8ZE). This service will be running 7-days per week and will be used instead of the Edgbaston Cricket Ground location. The access criteria for this swabbing remains the same:

- Symptomatic Health Care Worker
- Symptomatic Relative &/or Household member of a Health Care Worker - over 18s only.

Worcestershire Primary Care

Please continue to use the same referral form and send to hw.primarycare@nhs.net. The healthcare worker will then be contacted by the CCG with the time slot for swabbing at the Worcester Warriors Rugby Ground.

Herefordshire Primary Care

Please continue to use the local community swabbing service which has been established under the leadership of Wye Valley Trust, which is in place for both symptomatic priority health care workers and house-hold members of asymptomatic priority Health Care Workers. If swabbing capacity in the local community swabbing service is over-subscribed, Wye Valley Trust will re-route referrals to the CCG in order for the Worcester Warriors Rugby Ground capacity to be used as an alternative.

NHS Volunteer Responders

NHS Volunteer Responders have been mobilised to help support vulnerable individuals who are self-isolating. Priority will be given to those identified as most at risk from COVID-19 and asked to self-isolate at home for an extended period, and to those who health practitioners and local authorities consider to be vulnerable. The volunteer initiative is being delivered by NHS England and NHS Improvement in partnership with Royal Voluntary Service and enabled by the GoodSam Responders app.

Referrals for volunteer support can be made by the following health and care professionals:

- GPs / social prescribing link workers / practice nurses concerned about an at risk or vulnerable individual they have advised to self-isolate
- Hospital discharge teams
- Community pharmacists
- NHS 111 and ambulance trusts
- Community health trusts that need volunteer support for patients leaving hospital
- Local authorities

NHS Volunteer Responders can be asked to help individuals with tasks such as delivering medicines from pharmacies; driving patients to appointments; bringing them home from hospital; and regular phone calls to check they are ok. Volunteers will receive role specific training where required.

Referrals should be made via the NHS Volunteer Responders referrers' portal:

<https://www.goodsamapp.org/NHSreferral> or by phone 0808 196 3382

See attached guidance for more information. Please share with your Social Prescribing providers.

Daily Workforce Survey

Thank you to practices for completing the daily workforce survey. A summary of the daily workforce survey is published on the COVID-19 Workforce page on Teamnet (also accessible via a link from the COVID-19 Clinical Cell page). Please remember to use the survey to report any issues you may be having with Digital Technology, PPE availability, staffing needs etc, we review this feedback daily and escalate where necessary to ensure issues are resolved quickly.